

COVID-19 Response Planning: Questions to Consider

- What campus or local housing opportunities are available to first-generation (and all) students who do not have safe or habitable conditions with which to return?
- Will dining halls, food pantries or other aids for food and housing insecurity be available to students during this time?
- What emergency aid funds are available to students to cover the cost of return travel, relocation, etc.?
- Will students still have work study or campus employment positions available during this time?
- Will campus computer labs be open for students who are able to remain local? Will laptop loaner programs be expanded in light of required online learning?
- With the shift to online learning how are institutions considering students' access and opportunity to connect to the internet?
 - Additionally, how will institutions provide instructional and troubleshooting support to promote online learning?
 - If students do not have access to classrooms or on-campus libraries, will textbooks and other hardcopy resources become available online?
- How will mental and physical health services be provided to students? Are mechanisms in place for virtual appointments?
- Are there opportunities to keep critical mentoring relationships active in a virtual space or modified setting?
- How can alumni networks be engaged to help students find internships or employment opportunities when back in their home communities?
- How is all of this information being communicated to first-generation students and their families?
- Is the messaging being created in multiple languages to support widespread communication?
- If students do become ill and are not able to visit the campus-based health clinic, where should they go to seek healthcare?
 - Will the visit be covered by their student health insurance?



@FirstgenCenter

[Bit.ly/FirstgenCOVID19Resource](https://bit.ly/FirstgenCOVID19Resource)

firstgen.naspa.org